

TankScan Helps Mitten, Inc. Cut Costs, Increase Efficiency

Mitten Inc.

Mitten Inc. is one of the largest bulk fuel storage and fuel distributors in Kansas with over 500 customers in the farming, dairy, agriculture and trucking industries. Mitten also relies on its own bulk fuel for its Mitten Travel Plaza gas station located in Oakley, Kansas.



Applications:

Remote Tank Monitoring
Delivery Routing

Market:

Fuel Delivery

Challenge

Fuel distributors are constantly battling rising fuel prices, high shipping costs and finding ways to improve customer service. Like most storage and fuel tanks, Mitten's tank levels were monitored manually, taking up to a half hour each. Mitten customers would manually measure the tanks either using a float gauge or measure the fluid level by dropping a tape measure into the tank. With measurement in hand they contacted Mitten to report the data. This process was not only time consuming, but often the refueling trucks would end up filling tanks that didn't actually need to be topped off. Conversely fuel trucks occasionally arrived too late, allowing tanks to run empty.

"We knew we needed a way to streamline our delivery process," said Jerry Chaput, Fuel Manager with Mitten Inc. **"With its reliable system and full-service support, TankScan was the ideal choice."**



